

O. Heap & Son (Derby) Limited Incorporating Chase Fire Protection

Environmental Policy

Introduction & Policy Statement

With origins going back to 1958, we are proud to be providers of Fire Protection, Security and Safety products and services throughout the UK.

Our core business provides an enormous direct benefit to the environment by reducing the risk of significant fires & the resulting, potentially devastating, impact from escape of harmful substances into land, air and water.

Our objective is to achieve growth in the most environmentally beneficial manner possible.

We strive to meet or exceed all our environmental obligations, minimise waste & maximise recycling, improve environmental performance and assist our customers in reaching their own environmental goals. Our customers can have confidence in the company's products and services being delivered in an environmentally effective and efficient manner.

Our goal is to become a carbon neutral organisation.

Business Travel & Use of Company Vehicles

We will:

- Maximise the lifespan of our vehicles (recognising that vehicle manufacture has a significant environmental impact).
- Repair rather than replace vehicles wherever possible.
- Utilise repairers with strong environmental commitment.
- Minimise distances travelled per vehicle per year by planning work effectively.
- Reduce reliance on fossil fuels.
- Maximise fuel efficiency of existing vehicles.
- Dispose of vehicles in an environmentally responsible manner.
- Adopt clean energy vehicles wherever possible.
- Avoid air travel.

Purchasing and Supply of Products

We will:

- Seek where possible to work with suppliers who have Environmental Certification or who can otherwise demonstrate a strong commitment to creating a positive environmental impact.
- Use UK-based suppliers and/or manufacturers wherever possible.
- Offer products of high quality so as to maximise lifecycle in service.
- Offer products with reduced environmental footprint.
- Minimise use of packaging.
- Where packaging is required, ensure this is recyclable wherever possible.
- Avoid single-use plastics in packaging.
- Order (and where possible supply) in bulk so as to minimise the environmental cost-per-unit of transportation.

Service Delivery

We will:

- Provide our customers with environmental disposal facilities for items which are either defective or have reached the end of their useful life. We are registered with the Environment Agency as a waste carrier, broker and dealer (CBDL244250).
- Strive to recycle all site waste which is capable of being recycled.
- Repair rather than replace defective items wherever possible.
- Seek to extend the life of built-in alarm, lighting or extinguishing systems by replacing defective components rather than replacing the whole system.
- Not cause or permit any discharge of liquid waste into water courses or surface water drainage systems.
- Discharge and refill extinguishers rather than replacing them.
- Require any subcontractors to meet the same high standards.

Headquarters Operations

We will:

- Seek to reduce energy and water use, and maximise use of renewable energy.
- Use repair & maintenance contractors who demonstrate commitment to the environment.
- Encourage staff to travel to work in sustainable ways.
- Maximise recycling & reduce general waste.
- Use an electric forklift powered by renewable energy.
- Not store significant quantities of environmentally hazardous materials on site.
- Not undertake vehicle maintenance on site.

Our Customers

We will:

- Seek out new customers who have a strong commitment to protecting and improving the environment.
- Propose solutions that demonstrate commitment to environmental issues.
- Adopt an innovative approach to meeting customers' needs in an environmentally beneficial way.
- Use technologies such as digital marketing, telemarketing, videoconferencing and webinars to reduce travel.

Our People

We will:

- Train and empower all our people to behave in a way that maximises our positive impact on the environment.
- Involve them in discussions and decisions on environmental issues.
- Seek ideas and feedback on how we can improve further.

Performance Measurement

We will:

- Set ourselves stretching targets for improvement in environmental performance.
- Regularly review performance at the highest level within the business.
- Regularly update our policies and processes using a cycle of continuous improvement.
- Ensure that we learn lessons from positive and negative environmental incidents either within our business or in the wider world.
- Keep up to date with the latest environmental thinking and regulatory changes as they apply to our business.

Nicholas Heap

Managing Director

